

Annex D – Singpass Factsheet

Singpass: Singapore’s national digital identity

Singpass is a foundational digital infrastructure critical to GovTech Singapore’s vision of improving citizens’ lives, creating opportunities for businesses, and transforming how government agencies deliver digital services.

Singpass serves as a convenient and secure authentication gateway for 5.5 million users¹ to transact with over 1,400 government agencies and participating private sector organisations. More than 41 million personal and corporate transactions are facilitated through Singpass every month. The current suite of services includes:

Secure logins to services

Singpass employs multi-factor authentication to secure users’ transactions. Four login methods are currently available, ensuring services are accessible to all users:

1. **Passkeys** are a secure, password-free way to log in to services. When a passkey is created, a unique digital key pair is generated – the private key is stored securely on the user’s device, while the corresponding public key is registered with Singpass. During login, the private key on the user’s device creates a cryptographic signature. Singpass verifies this signature against the registered public key in Singpass to validate an official Singpass login. As passkeys are bound to the legitimate Singpass login domain, they cannot be used on fake websites. They will only work with Singpass logins on real government websites and private sector services integrated with Singpass, protecting users against phishing scams.
2. **Singpass QR login** lets users authenticate using their face, fingerprint, or a six-digit passcode in the Singpass app, without entering long passwords. The Singpass app, a mobile user interface, also includes popular features such as login shortcuts to common digital services, a profile to view personal information, and government-issued digital identity cards. As of April 2026, more than 4.5 million people actively use the Singpass app each month, and about 90 per cent of all Singpass transactions are conducted through the app.
3. **Singpass Face Verification** compares a captured face scan with government records to verify a user’s identity during password logins and when additional security verification is required. This feature does not require any setup and works on any device with a front-facing camera.

¹ 97% of Singapore Citizens and Permanent Residents aged 15 years and above.

4. **SMS One-Time Passwords (OTP)** are sent to the user's Singapore mobile number registered with Singpass and entered as a second verification step during password logins.

Submit personal information

Myinfo

Users can pre-fill online forms with personal data from government sources by authenticating with Singpass, without repeatedly filling forms. Data privacy is prioritised – users' consent is sought for every transaction requesting for their information, giving them better control over their data shared with participating services.

As of April 2026, more than 1,800 digital services offer their users the option to submit their information using Singpass. This has reduced average application time for users by up to 80 per cent, while businesses report up to 15 per cent higher approval rates due to better data quality and cost savings in customer acquisition. This service sees about 30 million transactions every month.

Digitally signing official documents

Sign with Singpass

Singpass enables users to digitally sign important documents using their Singpass app. This provides greater convenience as signatures can be collected remotely, with the same assurance as in-person wet signatures.

Users review the documents within Singpass' built-in PDF viewer before signing. Only the intended user can open and sign the document, reducing the risk of accidental or unauthorised signing. Built-in tamper detection invalidates digital signatures if the document is altered after signing, protecting the integrity of the signed document.

Each Singpass digital signature is uniquely tied to the signer's Singpass digital identity, making it much harder to forge or misuse the signature. Singpass signatures are also recognised as Secure Electronic Signatures (SES) under Singapore's Electronic Transactions Act, providing stronger legal assurance in case of disputes.

Used for important milestones such as Our Marriage Journey and nominating a Lasting Power of Attorney (LPA), more than 1.2 million documents have been signed by over 400,000 users over the past year.

For businesses

Corporate profile and Myinfo business

Individuals with valid Corppass accounts can view their business entity information in the Singpass app. This includes business owners and authorised employees of over 590,000 businesses and entities (such as non-profit organisations and associations). From the app, they can conveniently look up company details, such as business registration and shareholder information, as well as awarded government contracts – without needing to seek and access multiple sources.

Businesses can also pre-fill digital forms with entity data from government sources, such as corporate profile, financial performance, and licences. As of April 2026, more than 146 digital services use Singpass to facilitate business form-filling, including applications for grants on the Business Grants Portal and SME loans. More than 128 entities have benefitted from this service, amounting to over 30,000 transactions every month.

For more information on Singpass, please visit www.singpass.gov.sg. Organisations interested in using Singpass' suite of services can visit the Singpass Developer Portal at <https://developer.singpass.gov.sg/>.